



Verbal de-escalation and Conflict Resolution techniques:

It's never too early to have a plan and a safety script for dealing with risky people and/or situations.

Let Safety Sessions teach you and your employees ways to handle people who have more of a potential to create a safety risk with your organization or business.

Learn specific ways to be more successful through verbal de-escalation and conflict resolution techniques. Think like a police officer- make your words and how you use them count.

This session is particularly helpful to those who work with the at-risk community on a daily basis. For example: those who work with the public in churches, as counselors, the state department of health and welfare, child protective services and those who work with individuals with developmental delays and more.